**WEEK- 1 VIDEO- 8 REPORT**

IMPORTING DATA INTO SERVICENOW:

This will include:

* Creating a Data Source
* Understanding import sets
* Creating a transform map and field maps

Steps to how to setup a servicenow import using a data source, import set, and transform map:

**Source -> Staging -> Target**

* The process of importing data normally involves pulling data from a Source data entity and loading it into a target data entity.
* The import process introduces an intermediary data entity between those 2 steps.
* **Source:**

1. The entity containing the data to be imported into ServiceNow.
2. ServiceNow is prepared to work with many sources including files, JDBC, LDAP, REST, and custom scripts.

* **Staging:**

1. A table that ServiceNow automatically creates as part of the import process to temporarily store data pulled from the source prior to transforming and adding to the target.
2. Enhances the import and provides useful tools for designing field-level mappings and data transformations.

* **Target:**

1. The ServiceNow table into which the data will be imported.
2. This could be an out-of-box ServiceNow table or a custom table created specifically for our purposes.